

The National Space Centre



The National Space Centre caters for visitors with disabilities and additional needs. For specific information please view our access statement or contact 0116 261 0261 (Option 7 Monday – Friday)

The National Space Centre building is accessible to people in wheelchairs or with mobility issues. There is ramped access from the car park to the main building and there are lifts to all floors of the Rocket Tower.

Wheelchairs are available on loan to visitors free of charge (subject to availability). For further information about reserving a wheelchair please contact 0116 2610 261.

Large print information is available upon request.

The Spaceflight Induction Module (S.I.M) has specific height and health restrictions. For visitors who are unable to participate in the ride there is an alternative viewing area of the journey to Europa.

The Sir Patrick Moore Planetarium has spaces for up to 6 wheelchairs

Touch Tours are available upon request for individuals and groups (max 15). Pre-booking is essential, please contact the Bookings Team on 0116 258 2111.

Most audio visual exhibits are subtitled.

For visitors using hearing aids there is a portable counter induction loop at the ticketing desk.

Some seating in the Sir Patrick Moore Planetarium has an induction loop. Please ask Space Crew for further details

The Planetarium shows contain fast moving immersive video and flashing imagery.

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Transcripts of the Planetarium show and Spaceflight simulator pre-show are available upon request.

Assistance dogs are welcome.

Some areas of the exhibition contain flashing lights.

Parking

Disabled parking spaces are available in the main car park and parking is free of charge to blue badge holders.

Toilets

There are accessible toilets and baby changing facilities in the centre.

Pricing

Concessionary tickets are available to disabled visitors and personal assistants receive free admission.

Queues

Queues are likely during our peak school holidays or special event days. Please contact 0116 261 0261 in advance if you are unable to queue for long periods.

Assistance dogs are welcome.

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Some seating in the Planetarium has an induction loop.

Large Print information is available on request.